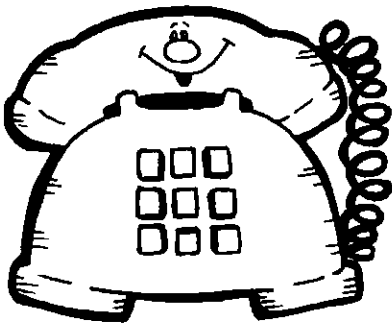


#4 – 9-1-1



9-1-1 IS A 24-HOUR TELEPHONE NUMBER FOR POLICE, FIRE, AMBULANCE, AND MEDICAL EMERGENCY SERVICES. A QUICK RESPONSE TO YOUR 9-1-1 CALL DEPENDS UPON THE INFORMATION YOU PROVIDE THE OPERATOR.

PURPOSE: How to report an emergency.

SONG: “My Hands”

LESSON: Run a copy of the “WHOOO TO CALL” emergency phone sheet off. As a family, fill the sheet out and decide where to put it.

- Who would you call in case of a fire?
- If someone were breaking into your house?
- If someone fell down the stairs and were badly hurt?

Using a play phone, practice dialing 9-1-1 and reporting an emergency. Review the information included in this lesson about calling 9-1-1 and the phone numbers on your WHOOO TO CALL sheet.

HOW TO REPORT AN EMERGENCY

1. Dial 9, then 1, then another 1.
2. Remain calm and speak clearly.
3. Tell the operator what the emergency is:
What has happened? Who did it happen to?

- 4. Tell your name—first and last name.**
- 5. Tell you address—street number and city.**
- 6. Tell your phone number.**
- 7. Stay on the telephone until the 9-1-1 operator hangs up first.**

Children should understand that when they dial 9-1-1 the switchboard will lock in their telephone line. Even though they hang up, the operator will still be able to ring them back. Your phone line cannot be used until the 9-1-1 operator releases the line. Let the 9-1-1 operator hang up before you do.